

# Basic Banking Services

This presentation will introduce students to the many features, background information, and provide an overview to the banking process and basic services provided to consumers.





## **Presentation Activities**

- Activity 1
- Activity 2
- Activity 3
- Activity 4

Why Do You Need A Bank?

The Many Services of a Bank

**Checking Accounts 101** 

**Savings Accounts** 





### Activity 1:

## Why Do You Need a Bank?

### Overview:

- Purposes of banks
- The differences between banks and credit unions
- Safety of financial institutions
- Banks as money management tools
- The Earned Income Tax Credit





## Purposes of a Bank



- A bank is a financial institution which is involved in borrowing and lending money. Banks take customer deposits and pay back in interest.
- Banks allow you to deposit, save and take loans.





## Banks vs. Credit Union



• **Similarities:** both offer financial services (checking & savings accounts, Certificates of Deposit, loans, credit cards)

### • Credit Unions:

- Nonprofit institutions that are member-focused.
- Members pool money and that provides funds.
- Owned and operated by members
- Usually have higher interest rates
- Smaller and have fewer services than banks



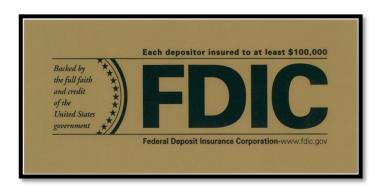






## Safety of Financial Institutions

### **COMMERCIAL BANKS**



- Provides deposit insurance for up to \$250,000, per depositor per bank
- Backed by the full faith and credit clause

### **CREDIT UNIONS**



- Provides insurance for federal credit unions
- Backed by the full faith and credit clause



## The Earned Income Tax Credit



- The Earned Income Tax Credit (EITC)- a federal income tax credit for low-income workers. The credit reduces the amount of tax an individual owes, and may be returned to the taxpayer in the form of a refund.
- Eligible workers must have:
  - 1) Annual income and investment income that is below a certain level.
  - 2) A Social Security Number







## Activity 2:

## The Many Services of a Bank

### • Overview:

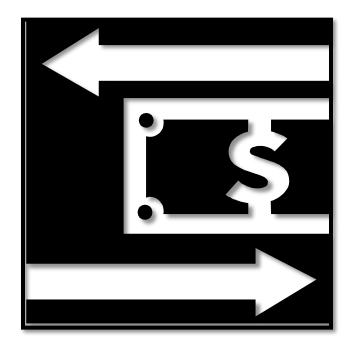
- Financial services offered by a bank
- Bank employees
- Services that might be of personal benefit
- Different types of transactional cards
- The impact of state and federal regulations upon the security of a bank





## Options to Send & Receive Money

- 1. Money Transfer Organizations
- 2. Bank Transfers
- 3. Hand Delivery
- 4. Mail
- 5. Post Offices
- 6. Stored Value Cards









- Tellers
- Platform Bankers
- Mortgage Lenders
- Operations Managers
- Branch Managers







## **Electronic Banking Systems**



 Online banking is the fastest growing Internet activity in the United States

### • Types of Services:

- Bank Cards
- Automated Services

### • Protect Your Passwords!

- Change passwords often and use different characters
- Example: c3!in3-M?



## **Electronic Banking Systems**



- Direct Deposit
- Transfers between Accounts
- Transfers to a Third Party
- Online Banking
- Bank by Phone
- ATM





## **Bank Card Types**



### ATM/ Debit Cards

 Bank cards that allow for the payment of goods and services to be subtracted *directly* from a bank deposit account.

## Credit Cards

- Can be used with merchants that take major credit cards—known as point of sale (POS) transactions.
- Variable interest rates

## Stored Value Cards

- Bank cards with preset, limited value.
- Used to pay for goods and services.
- Alternative to cash.



## Regulation of Electronic Banking Services

### **Electronic Fund Transfer Act:**

Protects consumers using any type of electronic banking from loss and protects their privacy.

### **Banks must:**

- Offer customers a record or receipt for all computer transactions.
- Investigate errors and report to customer within ten days of error notification.

<u>Customers</u> are responsible to report any errors.





### Activity 3:

## **Checking Accounts 101**

### Overview:

- Purposes of a checking account
- Shopping for and comparing checking accounts





## **Checking Account Terms**



Term	Definition		
Bank Statement	A monthly statement of all the activity within an account that is provided by the bank.		
Cancelled Check	A check that has been stamped to show that the payee has received the money, and the money has been deducted from the account holder's account.		
Check register/Ledger	A record of all activity that happens within a checking account maintained by the account holder.		
Fee	Charges for the use of certain bank services		
Interest	Money paid to holders of savings accounts and investors for the use of their saved or invested money.		





## **Checking Account Terms**

Term	Definition			
Minimum balance	Requirement to keep a certain amount of money in the account; otherwise, monthly service charges may result			
Outstanding transaction	Transactions that do not clear the bank by the date of the bank statement.			
Overdraft protection	Procedure agreed upon by an account holder and a bank in advance to transfer funds from a savings or credit account to a checking account to cover insufficient funds.			
Payee	The person or organization to whom a check is made payable.			
Reconciling a Bank Statement	Balancing a bank statement with a check register/ledger.			







## **Checking Account Terms**

Term	Definition
Transaction limits	Some accounts have a limit on the number of transactions performed during a certain time period.
Endorsement	A written mark on the back of a check, such as a signature, entitling the payee to either receive or transfer payment.
Overdraft	Lack of sufficient funds in a checking account to cover the full amount of a check.
Check	A written order to pay a specified sum from funds held in a bank or credit union account.







## **Shopping Around**

## Things to ask about:



### **SERVICES**

- ✓ Location of bank
- ✓ Location of ATMs
- ✓ Banking hours
- ✓ Minimum balance required
- ✓ Minimum transactions or limits
- ✓ Interest-bearing accounts
- ✓ Other

### **COSTS**

- ✓ Non-primary bank ATM transactions
- ✓ In-branch transaction fees
- ✓ Per-check fees
- ✓ Other checking fees
- ✓ Overdraft protection
- ✓ Printing of checks







## Opening a Checking Account



### o Overview

- Checking Account Application Process
- The Application
- Acceptable Forms of ID
- The Signature Authorization Card
- The PATRIOT Act
- Writing a Check





## Opening a Checking Account



YOUR BANK 123 MAIN STREET ANYTOWN, USA	ACCOUNT TYPE	
CHECKING ACCOUNT APPLICATION  PRIMARY OWNER  NAME  ADDRESS	□ JOINT □ BUSINESS □ PARTNERSHIP	
TELEPHONE HOME WORK  DATE OF BIRTH / / SOCIAL SECURITY NO  LENGTH OF TIME AT CURRENT ADDRESS		
CURRENT EMPLOYER		
EMPLOYER ADDRESS		
LENGTH OF TIME WITH THIS EMPLOYER		
DRIVER'S LICENSE OR PHOTO ID NUMBER		
LAST ADDRESS PRIOR TO CURRENT ADDRESS		
PLEASE COMPLETE THE FOLLOWING ONLY IF APPLYING FOR A CHECK CARD OR O	VERDRAFT PROTECTION.	
BORNER BORNE BORNER BORNER BORNE	VERDRAFT PROTECTION.	





## Commonly Accepted Forms of I.D.

### **Primary ID\***

- Photo Driver's License issued within the U.S. or Canada
- State Non-Driver Photo ID
- Photo Learner's Permit
- Government Photo ID
- U.S. Passport
- Non-U.S. Passport
- Resident Registration Card
- Mexican Consular ID (Matricula Consular)

- Naturalization Certificate
- Employee Photo ID
   (from a recognizable employer)
- Photo Trade License (barber, plumber, electrician, etc.)
- Student Photo ID (college/trade school)
- Medicare Card (must be 65 or older)



<sup>\*</sup> Financial institutions' ID requirements may differ; check with the institution first before applying for an account.

## **Signature Authorization Cards**



YOUR BANK 123 MAIN STREET ANYTOWN, USA	ACCOUNT TYPE
SIGNATURE AUTHORIZATION CAI	RD JOINT
ACCOUNT #	_ BUSINESS
DATE	□ PARTNERSHIP
NAME	
ADDRESS	<del>*************************************</del>
<del>2 - 1 - 1 - 1 - 1 - 1 - 1 - 2 - 2 - 1 - 1</del>	
PHONE	_
SOCIAL SECURITY NO	
YOU ARE HEREBY AUTHORIZED TO RECOGNIZE ANY OON THIS CARD FOR THE PAYMENT OF FUNDS OR TRAN ACCOUNT. ALL TRANSACTIONS BETWEEN THE BANK GOVERNED BY THE CONTRACT PRINTED ON THE REVE	ISACTION OF BUSINESS FOR THIS AND THE DEPOSITOR SHALL BE
AUTHORIZED SIGNATURE AUTHOR	IZED SIGNATURE



### The Patriot Act

Congress passed the PATRIOT Act in response to the terrorist attacks of September 11, 2001. Financial institutions are now required to collect certain information when a new account is opened.

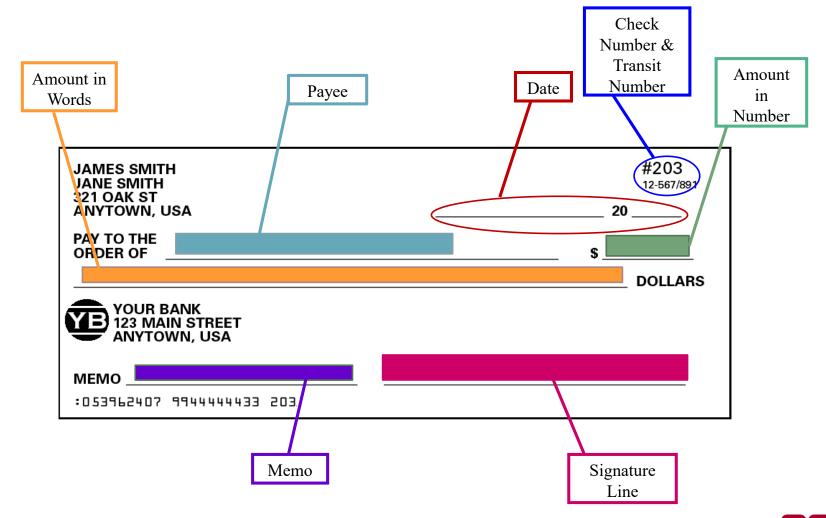


- 1. The customer must provide identification that includes name, date of birth, address, and identification number.
- 2. The institution must maintain a copy of the information used to verify the person's identity.
- 3. The institution must determine whether the applicant appears on the lists of known or suspected terrorists or terrorist organizations.



## Writing a Check









## Maintaining a Checking Account

### o Overview:

- Check 21
- Keeping a check register
- Making a deposit into a checking account
- Reconciling a bank statement
- Maintaining a checking account
- Avoiding Overdrafts



## Check 21



<u>Check 21-</u> a federal law that helps banks handle more checks electronically and that makes check processing faster and more efficient.

 Under this law, a check deposited in a bank is typically "delivered" overnight to the paying bank and deducted from the check writer's account on the next business day.

Money may be deducted from your checking account almost

immediately.



## Keeping a Check Register



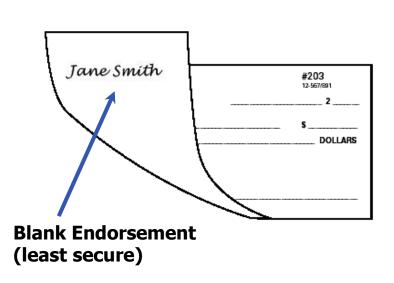
CHECK #	DATE	DATE DESCRIPTION PAYE			1	DEPOSIT/ CREDIT (+)		BALANCE	
8			•					431	65
101	1/5	City Utilities	154	73				276	92
102	1/6	Brown's Grocery	73	25				203	67
5	1/15	Deposit				840	25	1043	92
								3	7
		<u> </u>							

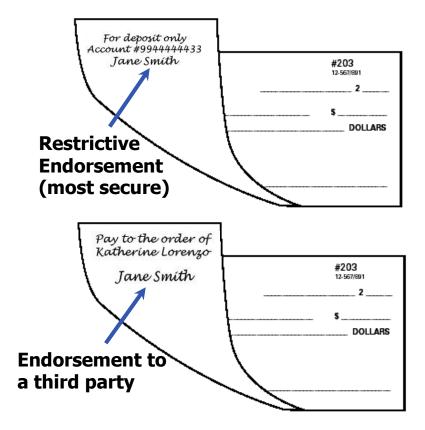


# Making a Deposit: Endorsing a Check



### The Back Side of a Check







# Making a Deposit: Completing a Deposit Slip

YOUR BANK 123 MAIN STREET	CASH Currency			
ANYTOWN, USA	Coins			
DATE	List checks singly			
ACCOUNT #				
NAME	Total from other side			
SIGNATURE  (SIGN ONLY IF CASH IS RECEIVED FROM DEPOSIT)	TOTAL			
(SIGIN CIVET IF CASH IS RECEIVED FROM DEPOSIT).	LESS CASH RECEIVED			
	NET DEPOSIT			



## Reconciling a Banking Statement



### **Checking Account Statement**

JAMES SMITH JANE SMITH 321 OAK ST ANYTOWN, USA

ACCOUNT NUMBER: 994444433

CHECKING ACCOUNT SUMMARY	Beginnia Credits Debits	ent Period: 1/8/06-2/6/06 ng Balance e Balance		\$375.00 \$1310.88 - \$188.99 \$1496.89
CHECKS AND OTHER DEBITS	CHECK #	RECIPIENT	DATE PAID	AMOUNT
	475	Joe's Car Repairs	1/16	\$85.79
	476	Alice's Bakery	1/20	\$15.25
		ATM Withdrawal at ATM #9573FC	1/25	\$10.00
		Out of Network ATM Fee	1/25	\$2.00
	477	City Utilities	1/28	\$75.95
DEPOSITS AND	Direct De	eposit	1/15	\$1275.88
OTHER CREDITS	Deposit	at ATM #1200	1/25	\$35.00





## Overdrafts and Bounced Checks

Overdrafts and bounced checks occur when you complete a financial transaction (e.g., write a check) for more than what is available in the account.

Your financial institution may pay the amount and charge you a fee, known as an "overdraft fee" or a "nonsufficient funds fee."

*Tip:* Avoid overdraft or non-sufficient funds fees by making a habit of monitoring the balance in your checking account.



### Activity 4:

## **Savings Accounts**



### o Overview:

- Purpose of a savings account
- Shopping for a savings account
- Applying for a savings account
- Monthly bank statement checkup





## Reasons to Save



• Emergencies

Future Purchases

• Future Investments





## Shopping for a Savings Account



### **Factors to consider:**

- Safety
- Risk
- Minimum Account Balance Requirements
- Fees and Service Charges
- Interest Rate
- Returns (Earnings)
- Automatic Transfer
- Direct Deposit



## Opening a Savings Account



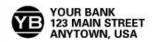
123 M	IR BANK AIN STREET OWN, USA		ACCOUNT TYPE
SAVING PRIMARY C		APPLICATION	□ JOINT □ BUSINESS □ PARTNERSHIP
ADDRESS			
TELEPHONE	HOME	work	EXT
DATE OF BIRTH	1/ SOCIAL S	SECURITY NO	
LENGTH OF TI	ME AT CURRENT ADDRESS	<del></del>	
CURRENT EMP	LOYER		
EMPLOYER AD	DRESS		
DRIVER'S LICE	NSE OR PHOTO ID NUMBER	<u> </u>	
LAST ADDRES	S PRIOR TO CURRENT ADD	RESS	
		ACCOUNT WITH Your BANK?	
DO TOO CORN			





### **Bank Statements**





### Savings Account Statement

JAMES SMITH JANE SMITH 321 OAK ST ANYTOWN, USA

ACCOUNT NUMBER: 885555566

SAVINGS Statement Period: 1/8/06-2/6/06

ACCOUNT Beginning Balance \$654.69
SUMMARY Credits \$.40
Debits - \$.00

Available Balance \$655.09

ACCOUNT ACTIVITY DATE AMOUNT

Interest Earned 2/6 \$.40

ACCOUNT Average Average Annual Percentage INTEREST Balance Interest Rate Yield Earned SUMMARY \$654.69 0.75% 0.75%



## In Summary...



Activity 1

Why Do You Need A Bank?

Activity 2

The Many Services of a Bank

Activity 3

Checking Accounts 101

Activity 4

**Savings Accounts** 

